



SIG OSRA EIS&KM

# AMCIS 2010

Lima, Peru

August 12-15, 2010

## *CALL FOR PAPERS*

### **END-USER INFORMATION SYSTEMS & KNOWLEDGE MANAGEMENT**

*Choose from 5 Mini-Tracks:*

**AMCIS 071 Social Networking & Web 2.0 in the Workplace**

**AMCIS 072 Workflow, Business Process, & Innovation**

**AMCIS 073 Workplace Collaboration & Knowledge Management**

**AMCIS 074 The Evolving End-User Environment**

**AMCIS 041 Knowledge Management & IS Development**

The track in End-user Information Systems (EIS) and Knowledge Management (KM) will focus on research and application of information technology in the end-user environment to support work processes, improve employee performance, and enhance overall organizational effectiveness. Research paper proposals are invited on topics related to implementing and supporting technology in the workplace, end-user project management, collaboration and work group technologies, knowledge management, business process redesign, usability, technology training and support, industry specific applications, and technology adoption, innovation, and use. Proposals related to EIS and KM curriculum issues, service learning, regional engagement, and other pedagogical topics are also invited. The five mini-tracks are open to all types of research methodologies (e.g. quantitative, qualitative, case study, action research), including visionary articles and research in progress. Best papers from the mini-tracks will be considered for submission to the *Information Technology, Learning, and Performance Journal (ITLPIJ)*.

Suggested topics include:

- Methodologies for embedding KM practices in IS development
- The evolving end-user environment
- Web 2.0 in the workplace
- Use of virtual environments in the workplace for meetings, training, employee orientation, etc.
- Tools and technologies for managing knowledge
- KM influence on end-user satisfaction
- Supporting cross-cultural teams
- End-user information systems in organizations
- Curricular design, development, and assessment
- Workplace behavior and IT

- Social media as workplace tools
- KM—models for delivery, design, and implementation
- KM and IT in healthcare and health information exchange
- Transforming healthcare with health IT and exchange
- Achieving ‘meaningful use’ with health IT
- IT, innovation, and organizational change
- Mobile computing and the knowledge economy
- Business process management and redesign
- Common pitfalls in leading technological change
- Key performance indicators (KPIs) for evaluating KM
- Educational applications of social networking tools
- Empirical evidence for implementing KM in IS development process
- IT in hospitality and tourism
- Distance learning technologies and applications
- Organizational culture and technology
- Issues and impact of enterprise information assurance and security
- Qualitative and ethnographic IT research strategies/methodologies
- Technology innovation and adoption models
- Knowledge, collaboration, and culture
- Collaboration and group technologies
- Industry-specific applications of end-user technologies
- KM in world-wide distributed development teams
- Incentive programs for KM adoption
- Training innovations for end-users
- Communities of practice

Please submit your proposal electronically to AMCIS ([www.aisnet.org](http://www.aisnet.org)) on or before **February 26, 2010**. For papers to appear in the proceedings, at least one author must register for the conference. Notification by April 12, 2010.

OSRA is a special interest group of the Association for Information Systems (AIS SIG OSRA), with an emphasis on end-user information systems, knowledge management, and workplace performance. Its mission is to promote research and application of information technology in the end-user environment to support work processes, improve employee performance, and enhance overall organizational effectiveness.